DC Reference Guide for Alumni

Accessing your official documents

This document is aimed at students who have graduated after 2020.

It will guide you through the login process to access your official college documents, such as letters, transcripts, and certificates, or share a document with a third party.

Content links:

- 1. How to log in to the eDocuments website
 - 2. How to register your account
 - 3. How to transfer your account
 - 4. How to view your documents
- 5. How to download or print your documents
- 6. How to report an issue with your document
 - 7. How to share your documents
 - 8. Troubleshooting and support

How to log in to the eDocuments website:

Welcome to the Imperial College London Student Portal

1

Click on 'Access your eDocuments' link.

Click 'Register' if you have never logged in to your 'eDocuments' using your Imperial account before. If you graduated before 2020, please see the Support section.

recently graduated AND do not plan to continue your studies at Imperial. If you graduated before 2020, please see the Support section.

Click 'Transfer' if you have

'Log in with Imperial Email' option is ONLY used by current students, NOT alumni.

Log in

Log in

Log in with Imperial Email

Click 'Log in' if you have already registered or transferred your Imperial account to your personal email.

- Once you transfer your Imperial account, you will no longer be able to log in using your Imperial email.
- Use the 'Transfer' option ONLY at the end of your study programme.
- Only students awarded since 2020 can use the 'Register' and 'Transfer' options when accessing their online documents on the eDocuments website. For more info, please visit the <u>Support section</u> of this document.
- If you plan to continue your studies at Imperial after your graduation, you should keep using the 'Log in with Imperial Email' option.

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Use 'Previous' if you need to go back and/or

make any changes.

How to register your account: 3) Confirmation 1) Login Details 2) Personal Details **Enter your personal email, then** create a secure password, following the criteria required, @gmail.com Personal Email* and click 'Next'. Password* Numeric character required Uppercase letter required Security criteria will be displayed Non-Alphanumeric character required Minimum of 12 characters required underneath the 'Password' box when Confirm password* setting your password. NEXT First Name^{*} Thomas Last Name* Enrolment Number (CID)* **Enter your 'First Name', 'Last** Name', CID, 'Date of Birth' and Date of Birth* :::: click 'Next'. Opt in for third party search By clicking this button, you consent to your information being included in the list of search results available to third parties who register to use the verification portal. The search results will include your name and the details of any awards issued to you, and will enable third parties to connect with you. Use 'Previous' if you need to go back and/or Your email address and other contact details will not be shared unless you accept or create a connection request. make any changes. **PREVIOUS** Review your information, before clicking 'Submit'. A confirmation email @imperial.ac.uk Personal Email: outlining the next steps will go to your registered email Thomas First Name: address. Last Name: Only students awarded since 2020 can use the 'Register' option. Enrolment Number (CID): Confirmation email has been Date of Birth: sent to your registered email address Opt in for third party No search: Dear Alexandros Thank you for initiating the transfer of your Imperial account or registering a new account. Please follow the steps below to complete your transfe Step 1 - Click to confirm your email **PREVIOUS** SUBMIT Step 2 - Login via https://studenticluat.dcbuild.co.uk/ once step 1 is complete. Use the email address and password specified during the transfe

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How to transfer your account:



Once you transfer your Imperial account, you will no longer be able to log in using your Imperial email.

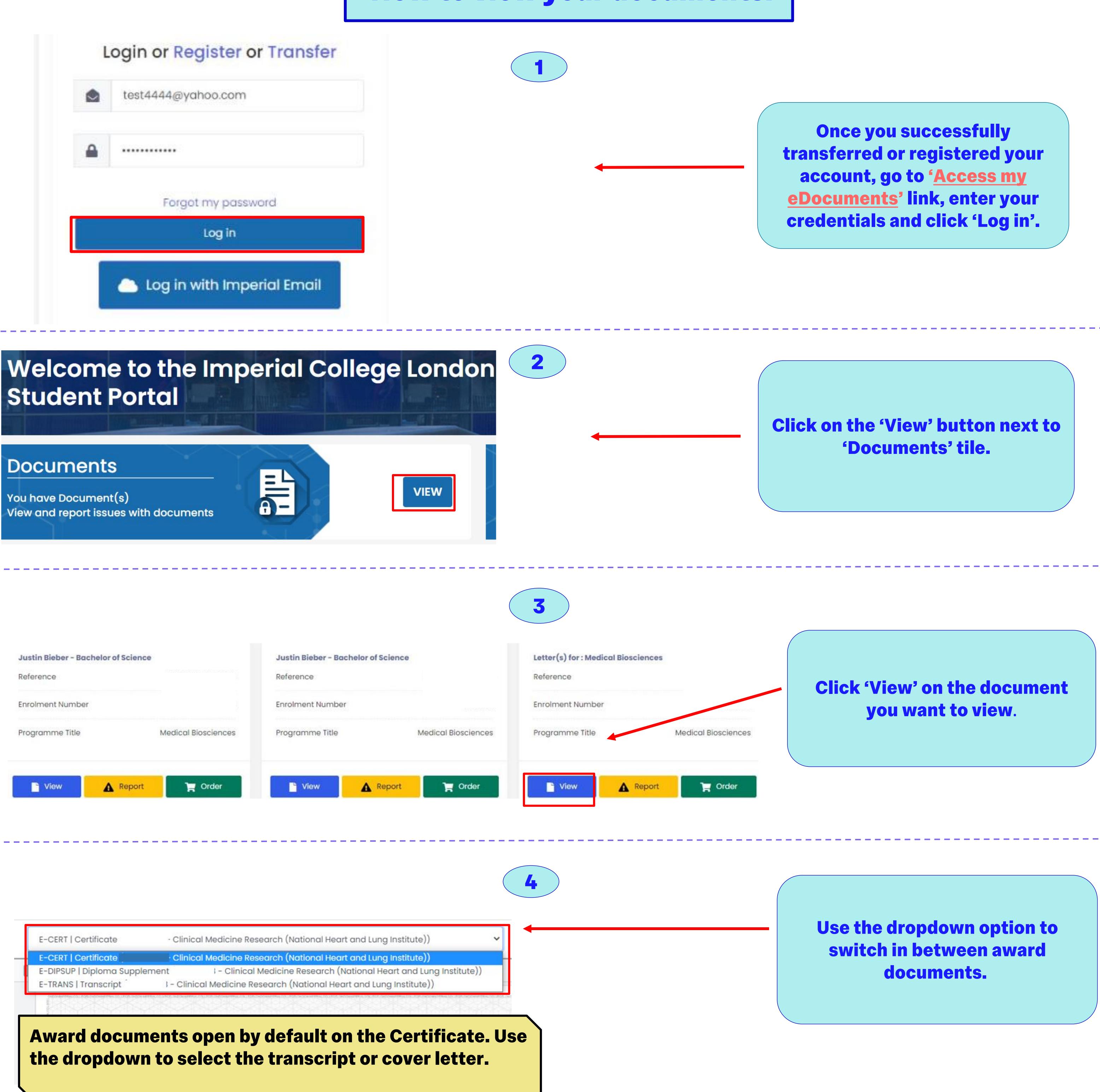
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How to view your documents:



DC Reference Guide for Alumni

Accessing your official documents

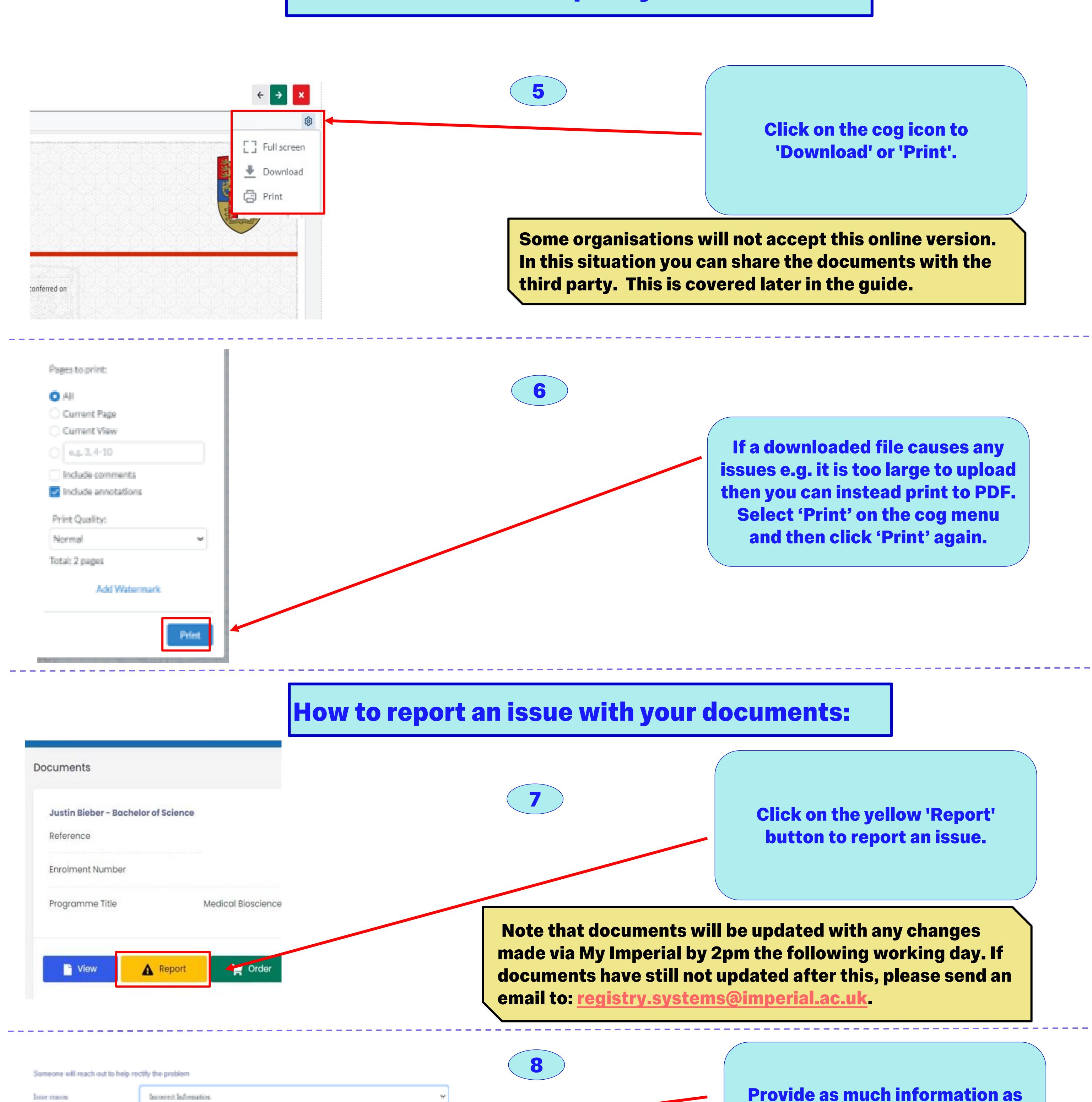
This document is aimed at students who have graduated after 2020.

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possible on the issue

experienced.

How to download or print your documents:



Imperial College London

Issue Description.

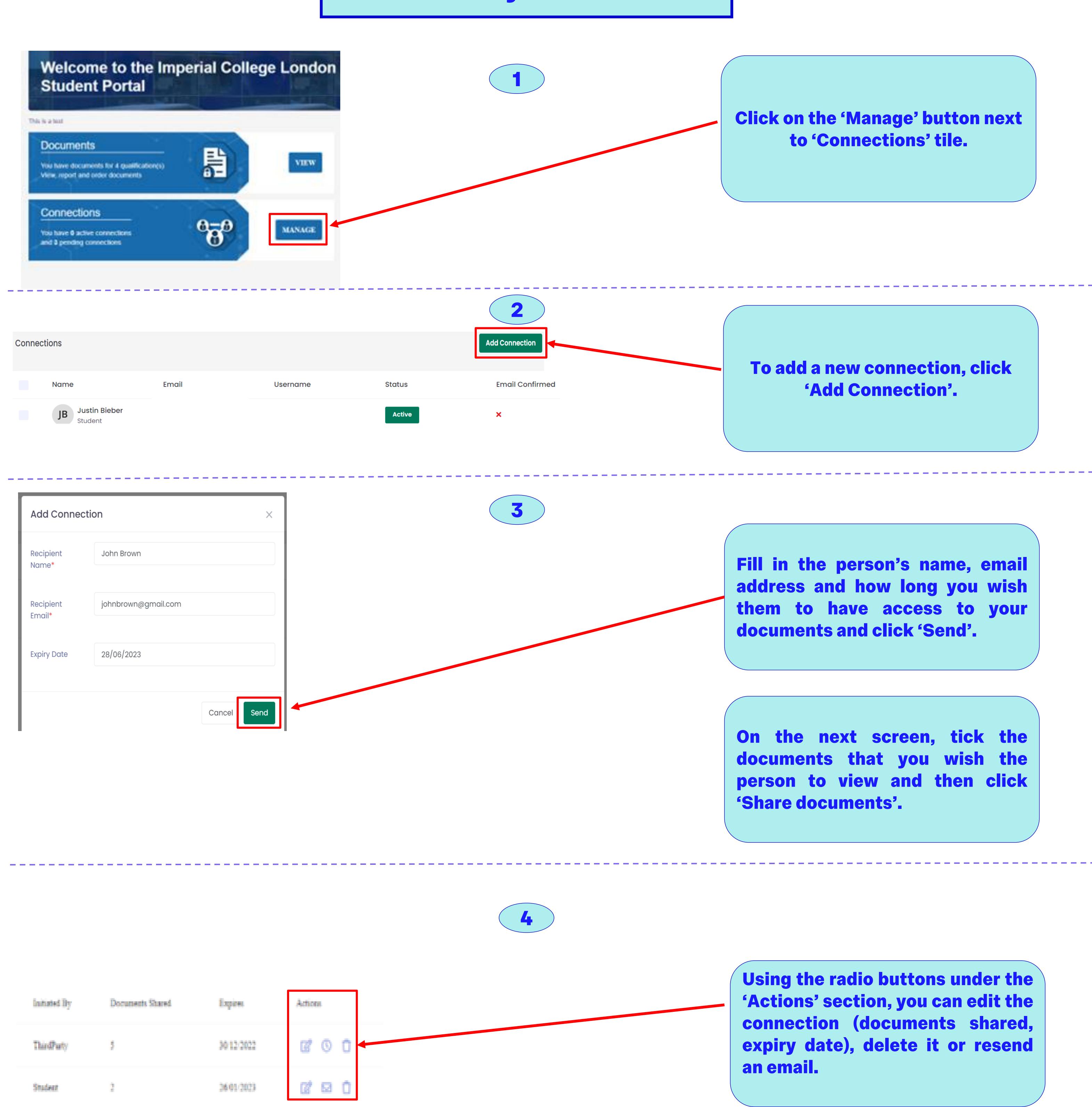
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How to share your documents:



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Troubleshooting and support:

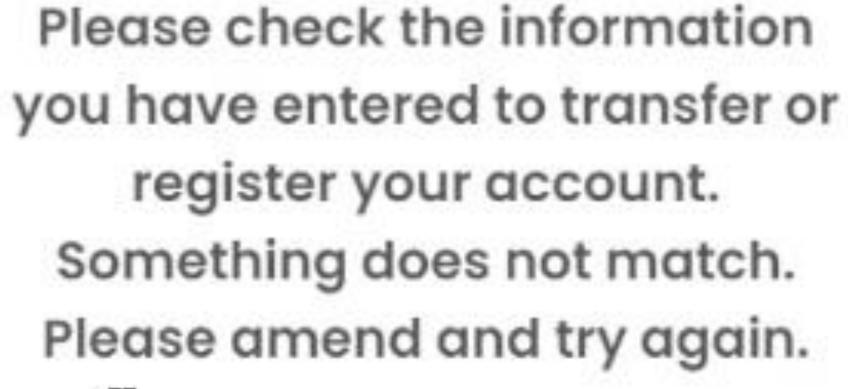
Q1: What happens if I get my Imperial email and/or name wrong when using the 'Transfer' login option?

A1: If you get your Imperial email or name wrong during the 'Transfer' process, your account will not have been created, but instead you will get an error message. Double check the details entered are correct e.g., your name is in the correct format, as provided at the time of registration.



Q2: What happens if I get my CID and/or date of birth wrong when using the 'Transfer' login option?

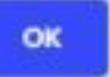
A2: If this happens, you will receive the same error message to say that your data entered did not match. Double check that the details entered are correct and try again.



Please wheck the information you have entered to transfer or register your account. Something does not match. Please amend and try again.

Confirmation email has been

sent to your registered email



Q3: How do I know I have successfully transferred my Imperial account to my personal email address?

A3: When the information is correct, you should receive a confirmation email to your registered personal email address. You will still need to confirm your email address before you log in to the website.



address

Thank you for initiating the transfer of your Imperial account or registering a new account. Please follow the steps below to complete your transfer **Step 1** - Click to confirm your email

Step 2 - Login via https://studenticluat.dcbuild.co.uk/ once step 1 is complete. Use the email address and password specified during the transfer

Q4: Who do I reach out to if I need any technical support?

A4: For further support, please contact the ICT Service Desk. If you raise a ticket, a member of the ICT team will need to call you back to confirm your identity.



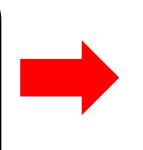
Contact the ICT Service Desk

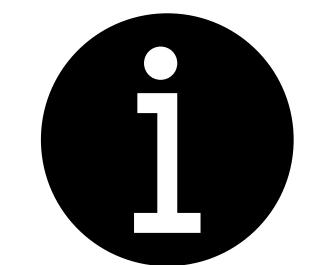
In-person: ICT Service Desk
08:30-18:00 Monday-Friday (exc. College closure days)
Out-of-hours support

By phone: +44 (0)20 7594 9000 or 49000 from an Imperial telephone

Q5: Where do I go for more information?

A5: Please access this link for more information, including some FAQs. There is also a 'For Alumni' dedicated Imperial web page.





Q6: What should I do if I graduated before 2020?

A6: If you graduated before 2020, please visit this link for more information on completing an Alumni Request Form to access your documents.



IMPERIAL

Home > All Catalogs > Student Catalogue >

Alumni Document Service